



Sierra-Cedar has extensive experience with Infor Public Sector Suite (IPSS) applications to help your organization fully realize the capabilities of your information technology investment. Our functional expertise in key IPSS modules and bolt-on systems include Community Development and Regulation (CDR), Asset and Work Management, Mobile, Web (Portal), Electronic Plan Review, and Constituent Relation Management (CRM). Our ability to assist clients in all phases of assessment, planning, deployment, and support across a broad range of IPSS modules has established us as a leader in the marketplace.

Our full range of services include the following:

- **IT Strategy.** Our business architecture solution provides a blueprint of your organization and its technology enterprise which is then used to direct and align strategic objectives and outline tactical demands. We understand your business environment, evaluate your goals and opportunities, and recommend a roadmap that assures your solution is aligned with your objectives.
- **Implementation.** Our implementation process focuses equally on business and technical activities for project success and leverages best practices developed through our extensive experience implementing and upgrading Infor solutions. Our methodologies and tools are based on years of project management experience and incorporate predictable repeatable processes and techniques to help you realize the benefits of your implementation faster.
- **Systems Integration.** We have a proven methodology to integrate IPSS with other systems to provide a seamless business process across the enterprise.
- **Upgrade Readiness Assessment.** Our Readiness Assessment provides organizations with a complete view of the project management, change management, technology, and organizational issues involved in an IPSS upgrade. This understanding enables our clients to create the right plan to maximize the return on their upgrade and provides an analysis of the risks related to project scope and schedule so that the most appropriate upgrade strategy can be executed.
- **Change Management.** We leverage leading change management practices, tools, and experiences gained from completing numerous implementations. Our approach includes communication, training, involvement of stakeholders, alignment of activities with strategic goals, and improvement of the workforce skill levels. In addition, we help establish an effective program management office, project structure, and team building environment as needed.
- **Training.** Our knowledge transfer approach equips your staff with the skills needed to adopt the system faster and more efficiently. Our comprehensive training services are designed to meet the needs of various users across the organization. Our goal is to help you gain both the technical know-how and the creative vision to meet your most demanding business challenges.
- **Managed Services.** We offer a complete suite of managed services to support, maintain, and enhance your Infor investment to reduce costs, increase productivity, and streamline operations. Our SMART Methodology™ provides guidelines and processes for how we interface and manage applications, as well as tools for metrics and monitoring. Our services include outsourcing and co-sourcing, assessment and design, transition management, and optimization.

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We understand that public administration is a public trust and that we must do all that is necessary to preserve and enhance the trust your constituents place in you. Sierra-Cedar has a deep understanding of best practices and organizational standards in use across the industry. Our project team members bring a depth and breadth of experience that is unmatched in this industry and among our competition. **Contact us today.**

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Sierra-Cedar delivers industry-focused client success by providing consulting, technology, and managed services for the deployment, management, and optimization of next-generation applications and technology.

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