

Sierra-Cedar offers cost-effective remote solutions to higher education institutions that have ongoing needs, but limited budgets. These flexible options provide easy access to our most experienced functional and technical Workday consultants.

Why do institutions seek post go-live support?

- To make necessary changes to the Workday configurations
- To take advantage of new functionality in the latest release
- To make changes to integrations
- To add new integrations
- To bridge internal knowledge and capability gaps
- To bridge needs during an unforeseen turnover
- To free up employees for more mission-critical activities



Two Types of Service

Remote Workday Help Desk

Experienced team of consultants available for ad-hoc technical and functional troubleshooting

Remote Workday Consulting/Optimization

Named consultants available for larger technical and functional projects

Benefits

Cost-effective

Responsive and efficient service

Access to a large cadre of
Workday Certified Consultants

Structured to provide ongoing knowledge

Experienced senior consultants

Named resources

With Workday being relatively new to higher education, it is challenging to find experienced consultants that are able to dig in and produce the best solution using Workday configuration and tools. Sierra-Cedar has set itself apart from the rest by combining its higher education experience, problem solving skills, professionalism and Workday expertise.

Marjorie Boursiquot, PMP

Assistant Vice President, Business Process Integration
Georgetown University

Supported Applications

Workday HCM & Payroll • Workday Financials & Grants • Workday Student

*Sierra-Cedar can also assist with Salesforce extensions and
Application Management Support where needed.*

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Sierra-Cedar delivers industry-focused client success by providing consulting, technology, and managed services for the deployment, management, and optimization of next-generation applications and technology.