

PeopleSoft Financials & Supply Chain Management Upgrade to 9.2 & Transition to Sierra-Cedar's Private Cloud

Project Summary

This project consisted of an upgrade of the PeopleSoft Financials system from 9.1 to 9.2, a transition of the upgraded PeopleSoft system to a Cloud environment, and ongoing managed services. The client knew its PeopleSoft system required updating but didn't want to change ERP systems. The overall goal of the project was to deliver the upgrade smoothly with minimum impact on its users and internal resources. There was a desire to stay on a supported release of PeopleSoft and provide improved quality of services.

Objectives

- Upgrade PeopleSoft Financials 9.1 to 9.2 including PeopleTools
- Transition infrastructure to the cloud
- Improve efficiencies by outsourcing help desk, disaster recovery, and application support to an experienced PeopleSoft services provider
- Reduce costs by moving to a hosted cloud environment

Results

The project was completed on time and on budget. Despite going live during the pandemic, the project team was organized, and all go-live activities were executed remotely.

- Improved user experience and capabilities and will be supported by Oracle for years to come
- Implemented PeopleSoft Test Framework to automate testing process and keep up with Oracle's quarterly updates
- Improved PeopleSoft application support services with experienced PeopleSoft consultants
- Increased total value with predictable monthly fees for infrastructure, operational, helpdesk, DR, and application support

From the Client



Completing the project during COVID-19 created unique challenges. The system upgrade and move to a new service provider, however, could not have been timed better. The client is now able to offer employees improved services and stability of the system that can be accessed anywhere at any time. By hosting the system in Sierra-Cedar's Private Cloud, the client can have peace of mind during these uncertain times."

Jennifer Gotfryd

Director of Client Services
Sierra-Cedar

Organization Overview

INDUSTRY: Global Non-Profit
LOCATION: Washington, D.C.

Products & Services

PeopleSoft Financials
PeopleSoft SCM
PeopleSoft Test Framework (PTF)
Sierra-Cedar's Private Cloud