Results

Pitt State is now live on Oracle Student Financial Planning with ISIR processing, verification and access to the Student Portal, and packaging and awarding of financial aid for undergraduate, graduate, and doctoral students. Aid will be disbursed in August for the Fall 2023 semester and approximately 3,525 students received financial aid award letters.

Pitt State can now process thousands of financial aid offers in a single day, a process that was completed manually in the past. This provides for a significant improvement in the timeliness of aid awarded and allows the financial aid staff to provide improved outreach to students.

The legacy financial aid system functions have been retired. Seeing the success of this project, University leadership approved the complete replacement of the student information system. Pitt State was able to significantly reduce the risk associated with its legacy student system’s vulnerabilities related to the age and fragility of the system and was able to implement greatly increased automation and improved student experience and support.

The talented Pitt State team, with support and coaching from Sierra-Cedar, embraced the new system, worked with extreme dedication and commitment, and rolled out incremental releases while meeting all of the Financial Aid cycle requirements. This was an impressive result and timeline for a year one SFP institution!