

Sierra-Cedar's Optimization Program



Reach New Heights with Oracle Cloud Applications

Your organization is live with Oracle Cloud Applications...now what?

Subscribe to Sierra-Cedar's Optimization Program, part of our world-class Application Management Services offering, to realize more value from your Oracle Cloud Applications and allow IT staff to focus on mission critical items. Adopt new features as they become available in Oracle Quarterly Updates, provide your organization with more reports & dashboards, and grow the capability of your user community through precision learning plans.

NEXT STEPS

No matter your level of need, Sierra-Cedar can work with you to provide the right support for your organization. Learn more about Sierra-Cedar's Optimization Program subscription by emailing us at Contact@Sierra-Cedar.com or calling 866.827.3786.

ONBOARDING & ASSESSMENT

- Review Services, Process, and Workflows
- Determine Level of Support
- Comprehensive Assessment (if needed)

EASY QUARTERLY UPDATES

- Assistance Managing Quarterly Updates
- Provide Custom Reading Release Report
- Test and Troubleshoot

APPLICATION SUPPORT

- Break/Fix and Workaround Support
- Implement New Features & Functions
- Tailored End-User Education and Training

PROJECT WORK

- Develop Reports or Interfaces
- Implement New Modules
- System Configuration Changes