



## SOLUTION BRIEF

# PeopleSoft Support Services for Customers Deploying SaaS

Cloud applications support business modernization with a comprehensive suite of SaaS solutions that include finance, HR, supply chain, and more. With that in mind, many organizations are embracing SaaS applications to take advantage of the continuous updates, mobile accessibility, and reduced costs. Planning, managing, and allocating resources for a move to SaaS is no small effort. Sierra-Cedar possesses both the PeopleSoft knowledge, as well as proven experience with SaaS applications. We will collaborate with your team to secure your PeopleSoft data, while maintaining access for inquiries and reporting. Additionally, our experience in the functionality and underlying technologies of Oracle SaaS applications can position your user community for success and simplify your ownership experience with a SaaS deployment model.

At Sierra-Cedar, we identify, embrace, and implement transformative technologies. We use innovative approaches that empower organizations to modernize and transform with confidence. Our comprehensive, integrated portfolio of services, combined with our people, tools and proven processes drive customer success.

### Maximize resources

Legacy IT and ERP/HCM support staff have an in-depth knowledge of your organization's business requirements and can offer insight critical to the new implementation. Having key support team members focus on the new cloud deployment tasks versus managing legacy support is one of the most impactful decisions organizations can make to increase the timeliness and quality of their SaaS project.

Support from Sierra-Cedar frees IT and line of business staff from the day-to-day maintenance of PeopleSoft so that they can focus their attention on the SaaS project.

Sierra-Cedar can provide backfill support experts for:

- Team Leads
- Functional Analysts
- Technical Developers/ Break-Fix
- PeopleSoft Administrators
- Database Administrators



Sierra-Cedar offers both dedicated or as-needed expertise. Personnel can be from the US, Canada, or our subsidiary in India, based on budget and expertise needed.



## Clean, qualify and extract legacy data

Data quality is a challenge for every organization. A lack of clean data can lead to unplanned delays in your SaaS project.

However, the clean-up can be a tedious effort that consumes time from both the IT staff and the organization's personnel. Sierra-Cedar can provide a comprehensive approach to cleanse data within your PeopleSoft system and help streamline this step of your SaaS implementation.

Sierra-Cedar has a library of data extract scripts. These scripts can serve as a starting point to help convert data for the SaaS project and can be edited for each client based on enhancements or customizations within the PeopleSoft environment, along with unique data conversion needs.

## Optimizing for the future

Once the initial implementation is live, customers often realize the need for additional assistance to take full advantage of everything SaaS applications can offer. This may include quarterly updates, process improvements and bridging the gap as personnel transition, or additional training as the team responsibilities shift and evolve.

Sierra-Cedar offers a robust and tailored Optimization Program designed to help you realize value from your SaaS applications, including team readiness assessments, configuration enhancement opportunities, and user count management. Our experienced team provides your organization with reports & dashboards, on-going education for your user community with precision learning plans, and the support you need to adopt new features as they become available in Oracle quarterly updates. Our program helps your organization optimize costs, mitigate risk, and position teams and systems for success.

There are significant considerations when planning for a new implementation. Working with the experienced PeopleSoft and Cloud implementations partner Sierra-Cedar will provide you with access to the technical, functional, and logistical experience required to meet these challenges. We invite you to learn more about how our people, tools and expertise can streamline and support your move from PeopleSoft to SaaS.

## Secure data availability

It's a given that not all data will move to the new system. Following the transition to SaaS, maintaining access to legacy PeopleSoft data for queries and reporting purposes is essential. It's vital for both business and legal teams to verify that all requirements are met and secure the data for an appropriate period of time.

Sierra-Cedar can host a legacy PeopleSoft environment in Amazon Web Services (AWS) with "read-only" access for reporting as identified by the project team, and full access for a small group of individuals. The target reporting database can be any SQL data structure - as preferred by the organization's IT staff. Reporting tools can vary, based on the preferences of the organization.



**Learn more about Sierra-Cedar, a 27-year Oracle partner!**

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