

Cloud Optimization Services Project Work

Oracle Cloud has matured, and many customers have outgrown their original implementation. Or in some cases, have unused functionality they now wish to utilize. Implementing these modules or updating the existing Oracle Cloud footprint is part of Sierra-Cedar's Project Work, another facet of our Oracle Cloud Optimization Services.

Sierra-Cedar developed project work services because Oracle Cloud configurations are as varied as the customers who have implemented them. Typical projects we assist our clients with may include the new development of reports or interfaces, implementation of new functionality, and system configuration changes. Generally, the threshold is 10 hours, but you have the control to set this threshold to meet your organization's budgetary needs. Project work can be as small as a new interface or as large as implementing modules you may own and haven't yet deployed.

Any tasks under these Project Work services require written approval from you before Sierra-Cedar begins any project effort. Sierra-Cedar will also work with you to review, prioritize, and schedule the work effort to complete these tasks.



Questions to consider for Project Work:

- ? Do you have modules that you have purchased but have not deployed? Or is there updated functionality in existing modules that needs to be “turned on” in the application?
- ? Are you leveraging the power of Oracle Journeys?
- ? Do you need assistance understanding Oracle Fusion Analytics? Are you truly harnessing the power of Oracle's reporting abilities?
- ? Have your business processes changed since your initial implementation project?
- ? Do you have a mergers and acquisitions process pending? What about an organizational restructuring?
- ? Did your original Oracle Cloud Applications implementation have workarounds due to functionality that was not available during your initial project? Some of Sierra-Cedar's project work for optimization services has centered around enabling functionality that is now available.



What our clients are saying:

Sierra-Cedar's knowledge of our ERP and EPM applications has allowed us to minimize support risks from both technical and functional standpoints. Knowing that we have the Sierra-Cedar team available provides my team with access to experienced support personnel."

Leading Healthcare Organization

The system is allowing us to streamline critical payroll procedures and operations. Sierra-Cedar helped us implement a policy change related to our performance management and payroll areas that eliminated the need to do manual retro calculations each pay period, saving upwards of 10 hours per week."

Long-standing Sierra-Cedar Customer

Sierra-Cedar thoughtfully listens to our staff, understands our requirements, and provides us with proven solutions based on Best Business Practices... The efficiencies are really just going to make our lives a whole lot easier."

Large East Coast County

Additional services available:

After completing the assessment sessions, the Sierra-Cedar team will deliver the Cloud Assessment and Recommendations document. The Assessment Document contains:

Assessment—Sierra-Cedar encounters many clients who were early adopters of Oracle Cloud Applications technology. Sierra-Cedar's assessment services are an opportunity for our functional and technical architects to take a look at your Cloud footprint and help diagnose solutions for any pain points your organization may be experiencing. We can also work with you to verify that you're getting the most bang for your Oracle Cloud Applications investment.

Project Work for your Oracle Cloud Applications could include the new development of reports or interfaces, implementation of new functionality, system configuration changes ... basically, any "work" items estimated beyond the threshold hours of design, development, and testing effort. Generally, the threshold is 10 hours, but you have the control to set this threshold to meet your organization's budgetary needs. Project work can be as small as a new interface or as large as implementing modules you may own and haven't yet deployed.

Quarterly Release Update Management—Oracle updates its Cloud Applications on a quarterly basis. Sierra-Cedar has found that some of our clients appreciate an extra assist when it comes to managing these automated updates.

Quarterly Release Update Management includes Sierra-Cedar evaluating configuration enhancements released as part of the most recent update. During this evaluation, Sierra-Cedar reviews Oracle Cloud Application release readiness notes and provides a Release Readiness Report that includes the contents of each update, recommended testing levels, and how those updates may impact your applications.

Who We Are:

Sierra-Cedar is an Oracle Partner and a leader in helping organizations move to Oracle Cloud Applications. Over our 28-year history, we have worked with more than 2,800 clients. Our services include implementations, upgrades, and cloud managed services. With our Organization Readiness services during the implementation and support subscriptions after go-live, our clients are positioned to successfully adopt the process improvements and automation furnished by the new system.

For more information, please contact us at contact@sierra-cedar.com | 866-827-3786 | www.sierra-cedar.com

