



CLIENT SUCCESS STORY

Supporting Mission Through Better Systems: LifeView Group & Sierra-Cedar

LifeView Group is a nonprofit family of companies united under one mission: helping people. The organization comprises Lakeview Center's behavioral health care services, FamiliesFirst Network's child protective services, and Global Connections to Employment's career opportunities for individuals with disabilities. With 2,700 team members operating across fourteen states and Washington, D.C., LifeView Group serves individuals through some of their most vulnerable moments.

Project Overview

For LifeView Group, technology investments are ultimately measured by how well they support people - clinicians, frontline staff, and operational teams working every day to improve lives across the communities they serve.

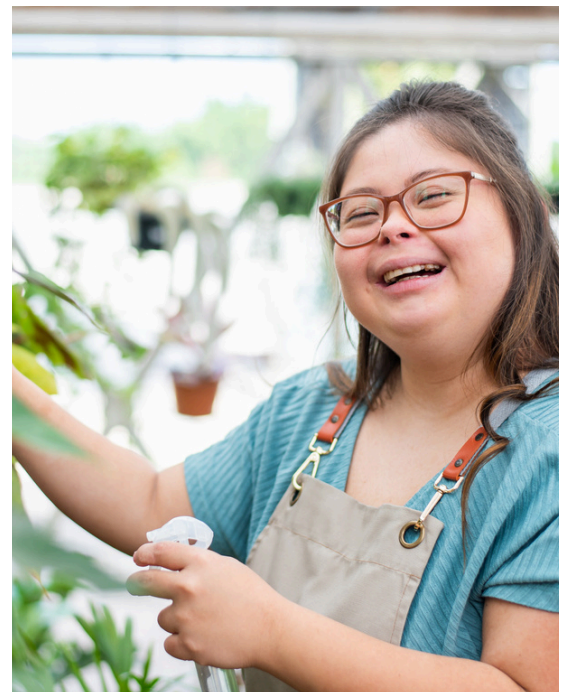
As the organization continued evolving its Oracle Fusion environment, leadership sought more than technical optimization. The goal was to strengthen alignment between workforce operations, financial stewardship, and organizational mission while building long-term internal capability. Sierra-Cedar became a trusted partner in helping achieve that vision.

“Sierra-Cedar understood that our Oracle Fusion system supports a mission-driven organization, not just business processes. They worked alongside our team to improve how we manage workforce and financial data while helping us build the knowledge needed to sustain and grow the system ourselves. We came away with a stronger system and a stronger organization.”

— Sandy & Eric, Corporate Administrative Officers

Enabling Better Decisions for a Mission-Driven Organization

Through guidance on Legal Entity restructuring and Position Control optimization, Sierra-Cedar helped LifeView Group improve the connection between human capital management and financial operations. The work enhanced reporting accuracy, eliminated manual reconciliation between HCM and ERP, and provided leadership with clearer insight into staffing and budgets. For a nonprofit organization, these improvements directly support responsible stewardship of resources - ensuring more time and funding can remain focused on serving individuals and families.



Voices from Those who Worked with Sierra-Cedar

FINANCE: “They were very friendly, listened closely to what we were saying, and worked with us to develop the best solution for our organization. I look forward to continuing the partnership as we move into future planning initiatives.”

ACCOUNTING: “They were flexible throughout the reorganization and remained available even after the project was complete to support critical year-end activities. When concerns arose, they addressed them quickly and adjusted their approach appropriately.”

PAYROLL: “The work felt collaborative instead of being handed a finished product. Communication was phenomenal - they were responsive, open to changes, and continued checking in after completion to ensure everything was working smoothly.”

OPERATIONS & ACCOUNTING COLLABORATION: “Their team was easy to reach and highly responsive. Being able to quickly connect and resolve issues together kept the project moving efficiently.”

HUMAN RESOURCES: “The relationship felt less like vendor and client and more like collaborating co-workers. They balanced expert guidance with flexibility and respected our internal expertise, giving us the opportunity to work through some issues first and then collaborating with us to successful closure.”

A Partnership Built on Collaboration and Stewardship

Sierra-Cedar’s disciplined methodology - including structured testing, clear documentation, and strong cross-team coordination - helped ensure the project progressed smoothly across multiple Oracle Fusion modules simultaneously. Equally important, the engagement emphasized knowledge transfer and education, enabling LifeView Group’s internal teams to confidently maintain and evolve the system moving forward. The initiative was completed on schedule and under budget, reinforcing LifeView Group’s commitment to careful financial stewardship while achieving meaningful operational improvements.

Lasting Impact

By combining Sierra-Cedar’s Oracle Fusion experience with LifeView Group’s operational knowledge, the project delivered outcomes that extended beyond system configuration:

- Improved alignment between workforce and financial data
- Elimination of manual reconciliation processes
- Enhanced executive visibility into staffing and budgets
- Stronger internal ownership and sustainability of the platform

Most importantly, the work strengthened the organization’s ability to support its mission - allowing teams to focus less on system workarounds and more on serving the communities that depend on them.

