Sierra-Cedar's consulting services, aligned by industry sector and applications, offers clients an empowering, streamlined way to maximize their technology and application investment. We offer an unparalleled depth of knowledge, tools, and broadly skilled resources. Whether a client is embarking on a new initiative or looking to upgrade or extend its current application(s), we have the experience and expertise to meet those needs.

Our services will see you through from the Plan & Discover phase to the post-production phase of your applications.

- **Plan and Discover.** Comprehensively assesses the upcoming project and develops a solid plan for successfully completion. During the Discover phase, we facilitate a series of sessions with key involvement by the client's functional leads, departmental and/or regional managers, and technical leads. The structure of the sessions uses a business process driven approach. The focus of these sessions is to rapidly gather, organize, and evaluate business and system requirements at a high level to accurately assess and plan the project.

- **Implementation.** A total implementation solution approach is efficient, accurate, and cost effective. Our experience in performing implementations has led to the development of effective tools and approaches for the delivery of your implementation service needs.

- **Upgrade.** Having completed hundreds of upgrades, Sierra-Cedar offers a proven approach combined with highly experienced resources for upgrades at the lowest risk. Based on upgrade experience across all industries, Sierra-Cedar has developed innovative utilities that provide a true savings of upgrade effort and time resulting in lower cost for our clients.

- **Extend.** Sierra-Cedar implements add-on products to extend the enterprise (such as self service and Portal applications) in a structured four stage approach to allow for flexibility and to completely ensure project success.

- **Remote Help Desk.** Provides our customers with inexpensive, on-demand access to the firm's most experienced application consultants, enabling clients to adapt to decreased budgets while meeting ever-increasing expectations for prompt, reliable resolution of issues related to their production systems.

Sierra-Cedar's Strategic Services and Research team—a subdivision of Consulting Services—offers clients vendor-neutral thought leadership and services including visioning, strategy, business process innovation, vendor selection, and change management. The *Sierra-Cedar HR Systems Survey White Paper,* now in its 17th year, is the HR industry's most highly respected and useful publication, providing organizations with important data to plan, justify, benchmark, and execute HR technologies. Client success is Sierra-Cedar's business and, as your partner, we will help leverage your technology investment with results-oriented service offerings.

**www.Sierra-Cedar.com ● 866.827.3786 ● Contact@Sierra-Cedar.com**

Sierra-Cedar delivers industry-focused client success by providing consulting, technology, and managed services for the deployment, management, and optimization of next-generation applications and technology.