Sierra-Cedar's Remote Help Desk offering provides cost-effective solutions to higher education institutions that have ongoing needs, but limited budgets. These flexibly priced options provide easy access to our most experienced functional and technical PeopleSoft experts.

Services

- Functional and technical troubleshooting
- Development of advanced queries, XML reports, equations, and more
- Expert guidance with deploying new tools and technology
- Security set up and maintenance
- Implementing new functionality

Benefits

- Experienced senior consultants
- Cost-effective post-implementation support
- Access to an entire cadre of consultants
- Bridge needs during unforeseen turnover
- Structured to provide ongoing knowledge
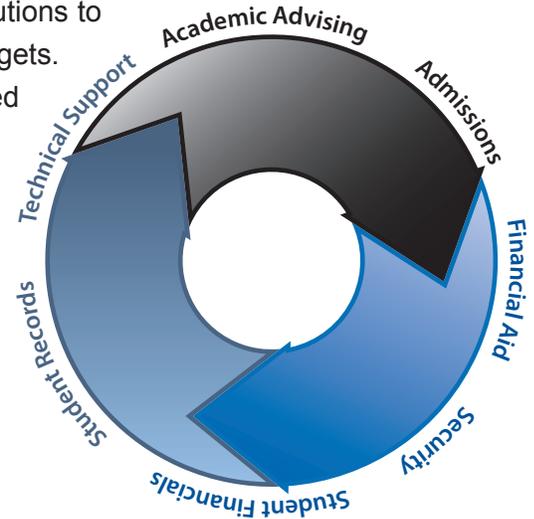
STRATEGIC SOLUTIONS FOR COLLEGES AND UNIVERSITIES
Maximize your total technology investment

Higher education must continue to adapt and respond to the challenges of reduced budgets, cost containment, and increasing expectations.

Flexible Solutions for your Business Needs:
CURRENTLY SUPPORTED MODULES

- Academic Advising
- Admissions
- Financial Aid
- Security
- Student Financials
- Student Records
- Technical Support

Sierra-Cedar's Remote Help Desk solution has been a great fit for us at Nevada State College. We are a small school with a limited budget and can't always afford to bring in a full-time consultant. It is really comforting to know that the experts are only a click away.

Annie Macias
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Nevada State College
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Sierra-Cedar delivers industry-focused client success by providing consulting, technology, and managed services for the deployment, management, and optimization of next-generation applications and technology.