

Client Snapshot

About

Optinuity Alliance Resources Corporation (Optinuity) provides portfolio and operational support services to MBIA Inc. and its subsidiaries and affiliates. These services include portfolio management and remediation, claims management, financial reporting, tax preparation and auditing services, information technology, corporate administration and analytical and consultative services in remediation, financial reporting, legal, marketing, and strategy. [MBIA Inc. is a holding company whose subsidiaries provide financial guarantee insurance, fixed-income asset management, and other specialized financial services.]

The onsite and offshore project teams were extremely knowledgeable and professional. Their level of functional knowledge and technical expertise definitely contributed to the success of our project, and they worked extremely well with the Optinuity team.

Josephine Compito

Vice President of Information Technology

Corporate Headquarters:

Armonk, New York www.mbia.com

Industry:

Finance

Technology:

PeopleTools 8.50, Oracle Database 11g Enterprise Edition Release 11.1.0.7.0 – 64bit Production

About Sierra-Cedar

Sierra-Cedar delivers industry-focused client success by providing consulting, technical, and managed services for the deployment, management, and optimization of next-generation applications and technology.

www.Sierra-Cedar.com

Background

A PeopleSoft HCM 7.5 user for many years, Optinuity decided to reimplement its HCM systems to PeopleSoft 9.1 due to 7.5 being unsupported by Oracle and lacking necessary functionality. Sierra-Cedar was chosen to perform the 6-month re-implementation project due to Optinuity's Vice President of Information Technology's prior experience with Sierra-Cedar.

Challenges

- PeopleSoft HCM 7.5 had no flexibility to accommodate the Employees and non-Employees part of the delivered HCM modules resulting in Optinuity creating many bolt-ons.
- Data conversion and mapping between HCM 7.5 and 9.1 was challenging due to many changing data structures between the versions.
- Architecturally, 7.5 has many of the batch/interface/reporting programs running in two tiers.

Solution

Sierra-Cedar's India office played an integral role, performing a majority of the project tasks remotely utilizing Sierra-Cedar's Propel Methodology from Preview to Post Production. The onsite team consisted of one functional consultant and the offshore team consisted of one functional and five technical consultants who provided design, conversion, development, testing, and test plan/training manual creation. The project has provided Optinuity with the following benefits:

- All bolt-ons mapped to the Person model provided in HCM 9.1
- Benefits Administration module automates previously manual biannual benefits enrollment process
- PeopleSoft Self Service (eProfile, eComp, and eBenefits modules)
 replaces Optinuity's current third-party self service application
- HCM 9.1's browser-based application enables creation of files on the report distribution server instead of a local C drive
- Dynamic display of sub-division logo on self service portal
- Retired 7.5 customizations
- Full use of 9.1 functionality in with minimal customizations
- Ease of maintenance both technologically and functionally
- Vendor support

The success of the project and Optinuity's satisfaction with the consulting support services has led them to contract Sierra-Cedar for long-term Application Management Services (AMS).