Sierra-Cedar Hosts and Manages Oracle's PeopleSoft Applications for KCTCS

BACKGROUND

The Kentucky Community and Technical College System (KCTCS) has 110,000 students at 16 institutions and 70 locations statewide. The annual KCTCS budget is over $400 million and there are 4,500 employees. To better serve this community, KCTCS installed Oracle's PeopleSoft applications for Student Administration, Human Resources and Financials.

KCTCS grants academic and technical associate degrees, as well as diploma and certificate programs in various occupational fields. Because of surging demand for this type of accessible and affordable education, KCTCS needs to have the capability to easily scale up to serve a growing student population. In many cases, students may not decide until the last minute to enroll for a particular term, which can mean unexpected peak enrollment loads.

The KCTCS system architecture has three tiers; each tier is clustered and redundant; and the web server and application server tiers are load-balanced. Sierra-Cedar can easily and inexpensively add capacity while the system remains up and running and available to students for web-based enrollment and other functions.

CHALLENGES

To reduce operating costs, enhance system performance and security, and assure smooth integration of all system upgrades, KCTCS needed to find an experienced hosting and management partner.

RESULTS/BENEFITS

KCTCS Faculty, Staff Can Focus on Educational Mission—Not IT

In 2001, KCTCS selected Sierra-Cedar to host and manage its new applications. This has enabled KCTCS staff to concentrate on developing portals, distance education, course management systems, and other strategic priorities.

Seamless Operation of Customized KCTCS System

Currently Sierra-Cedar hosts and manages PeopleSoft Financials 8.8 and HCM and Campus Solutions 8.9. The upgrade to Financials 8.8 was completed in the spring of 2005, and the upgrade of HCM and Campus Solutions to 8.9 was completed in the summer of 2006.

Industry	Higher Education
Services	• Implementations • Upgrades • Hosting • Managed Services
Application & Modules	**PeopleSoft HCM and Campus Solutions 8.9:** • Academic Advising • Admissions • Campus Community • Financial Aid • Grants • Student Financials • Student Records • Advancement/Contributor Relations **PeopleSoft Financials 8.8:** • AR/AP • Asset Management • Base Benefits • Benefits Administration • Cognos Data Warehouse • Billing • Budgets • Core HR • GL • Payroll • Projects • Purchasing
Client Since	2001

Modules hosted and managed include the following: Asset Management, Billing, Budgets, General Ledger, Grants, Payables, Projects, Purchasing, Receivables, Academic Advising, Admissions, Advancement/ Contributor Relations, Campus Community, Financial Aid, Student Financials, Student Records, Core Human Resources, Base Benefits, Payroll, Benefits Administration, Cognos Data Warehouse.

> *KCTCS is spending less money with Sierra-Cedar each year to host our systems than we previously spent on hardware and software alone. The end result is we have capital and people freed up to focus on student-facing systems.*
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> **Jon Hesseldenz**
> Former Executive Vice President
> Information Technology

> *Sierra-Cedar setup the infrastructure and tuned our applications so that there was an immediate improvement in performance of all of our systems. The availability and service levels have been excellent. We are confident that our PeopleSoft systems will run smoothly now and into the future because they are in the hands of experts.*
>
> **Jon Hesseldenz**
> Former Executive Vice President
> Information Technology

Complete Security, 24/7 System Availability

Sierra-Cedar hosts all KCTCS applications at the company's highly secure, state-of-the-art data center. All computing platforms are fully backed up, so data are never lost. The Sierra-Cedar experts dedicated to KCTCS operations are highly experienced in the latest ASP technologies and procedures.

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