



Let Us Help You

## CONTROL YOUR MIDDLEWARE Before It Controls You



### Does your organization have difficulty

- Installing and maintaining a healthy and reliable middleware environment?
- Retaining knowledgeable staff with the right skill sets?
- Finding budget to hire multiple employees with the right expertise to provide support across many pillars of technology?



If so, you are not alone, as many organizations struggle with the same challenges. While the benefits of middleware are many, installation and deployment of middleware across an enterprise can be a challenging and complex initiative. Sierra-Cedar's Application Managed Services (AMS) can help increase uptime and performance while decreasing downtime and frustration. Whether you are planning a deployment, currently implementing, or have already installed middleware in your enterprise, Sierra-Cedar's services can be readily leveraged. We have years of experience deploying and supporting middleware across small, medium, and large environments on a wide range

of operating systems, Java virtual machines (JVM), and databases. Sierra-Cedar can extend your middleware support in the way that works best for you.

### Why Sierra-Cedar?

- Less costly than maintaining multiple staff needed to support a complex installation
- One contract gives you access to many specialty skill sets (i.e., *WebLogic*, *Database*, *SOA Suite*, etc.)
- Proactive approach to support → Prevent performance and outage issues before they occur
- 24x7 support
- Post-issue-resolution incident report for lessons learned
- Named delivery manager to coordinate support
- Information portal for critical information and client collaboration
- System health and performance evaluation
- Solution documentation and architecture diagrams



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Sierra-Cedar delivers industry-focused client success by providing consulting, technology, and managed services for the deployment, management, and optimization of next-generation applications and technology.