

Sierra-Cedar's Remote Help Desk provides colleges and universities with cost-effective, on-demand access to Sierra-Cedar's most experienced functional and technical PeopleSoft consultants.



**Platinum  
Partner**  
Cloud Standard



### SERVICES

- Functional/technical troubleshooting
- Advanced query development
- XML reports/equations development
- New tools/technology guidance
- Security setup/maintenance
- New functionality implementation
- Post-implementation support
- QBU/Comm Center tools support
- Data Base administration
- PeopleSoft administration



### BENEFITS

- Reduce post-implementation support costs
- Cover miscellaneous support needs
- Bridge gaps in functional or technical support staff
- Provide just-in-time specialized skill sets



**Campus  
Solutions**

**Human  
Capital  
Management**

**Financial  
Management**



### FLEXIBLE PRICING

- Pay-As-You-Go
- No minimum purchase
- No long-term commitment required

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Sierra-Cedar delivers industry-focused client success by providing consulting, technology, and managed services for the deployment, management, and optimization of next-generation applications and technology.