About

The New Orleans Police Department (NOPD) has primary responsibility for law enforcement in New Orleans, Louisiana. The department's jurisdiction covers all of Orleans Parish, while the city is divided into eight police districts. The mission of the New Orleans Police Department is to provide professional police services to the public in order to maintain order and protect life and property.

The EIS a non-punitive system that can help supervisors become more effective in addressing the needs of their officers, which can save careers.

Name
Title

Location:

New Orleans, Louisiana
www.nola.gov/nopd

Industry:

Justice and Public Safety

Technology:

Early Intervention System, Business Intelligence

About Sierra-Cedar

Sierra-Cedar delivers industry-focused client success by providing consulting, technical, and managed services for the deployment, management, and optimization of next-generation applications and technology.
www.Sierra-Cedar.com

Background

In 2010, the U.S. Department of Justice (DOJ) conducted an investigation into alleged patterns of civil rights violations and other misconduct by the New Orleans Police Department (NOPD). The results of this investigation led to a Consent Decree containing a blueprint for positive change and a shared commitment for effective, constitutional, and professional law enforcement. Three years later, the U.S. District Court approved the Consent Decree with a key requirement for an Early Intervention System (EIS) to effectively support NOPD in identifying trends and patterns of behavior (both positive and negative) that require a strategic response.

Challenges

The primary goal of the EIS is to assist NOPD employees in their professional development in a non-punitive way—thus improving officer safety and police-community relations—while reducing liability. If identified for early intervention, various assistance strategies can be tailored to address the specific needs of the employee. Based on our proven EIS framework and success working with other law enforcement agencies, NOPD selected Sierra-Cedar to assist them with their EIS initiative.

Solution

NOPD's Insight EIS is built on a Business Intelligence platform using data from multiple source systems, including complaints, use of force, field interviews (stops), and training. This data is loaded into the Insight Data Warehouse where a series of customizable measures and thresholds are applied to department-defined peer groups. Threshold notifications are routed electronically through the chain of command who review and approve supervisor-prepared intervention action plans. All employees have transparent access to the information pertaining to themselves in their electronic Personnel Jacket and Employee Summary Report.

Along with the EIS capabilities, the police department now has a robust data warehouse that provides a wealth of information that is used to support operations. The NOPD has recently expanded the data warehouse reporting functions to allow public access to the data in order to facilitate transparency and accountability.